Draft template

LONDON BOROUGH OF LEWISHAM PENSION FUND
Data improvement Plan

Pensions Dashboards will make a real difference to how people view their pensions savings, and how pension providers and schemes engage with their members and customers. Pensions Dashboard will go live in October 2026. Dashboards and Government, the regulators and industry will work together to make this a success.

In preparation for Lewisham Pension Fund readiness, we have secured data assessment tools which will enable the team to start data cleansing in order that our data is ready for the go live.

It is imperative that data cleansing is undertaken as all enquiries in relation to pension dashboard must be responded to in 10 working days.
This will add another layer of pressure to an already busy section with complex calculations.

We will also advertise all the current vacancies to ensure that we are fully staffed before October 2026.

The data to be cleansed is as follows:
- Out of date addresses (change of address)
- Gone aways (no address)
- Deceased count (the deaths we have not been informed about)
- Missing contact details (post codes, mobile numbers, email addresses)
- Temporary NI numbers
- Errors from Annual Benefit Statements
- Errors from Pensions Increase reports
- Errors from CARE Revaluation reports

Next Steps:
- Meeting set up with our suppliers
- Staff to be trained in using the new tools
- Develop the project plan